

Things To Remember



Your water bill is due on the 1st of every month.

Your garbage pickup day is assigned to you depending on your address. Check with us! We will be glad to help!

Automatic drafts for your bill are available; please contact City Hall if interested.

If your water bill seems high, snoop!! Commodes, faucets, spigots and any wet area may be the cause. Bring us a receipt from a parts store or a plumber and we may can adjust the sewage on your bill after verification that a repair has been made. Our goal is for your bill to be manageable, help us help you.

Mayor

David Hannah

Council Members

Connie Nelson

Michelle Weatherford-Usry

Corey Hall

Marty Amerson

Torrey King

401 Broad St.

P. O. Box 125

Phone: 706-547-3000

Fax: 706-547-3002

www.cityofwrens.com



City of Wrens, GA

Utilities Account Information



This brochure covers the basics of the services the City provides. We hope that this answers many questions you may have; however, should you have more, please contact us!

Contact Us:

Phone: 706-547-3000

Fax: 706-547-3002

Emergency After Hours: 911

Account Information

Water and Sewer Accounts

These accounts are billed according to your water usage.

Garbage Collection

Your garbage collection day falls on: Tuesday or Wednesday; depending on your address. To ensure pick-up, please put your cart by the road the night before.

The monthly charge for one (1) residential garbage cart is \$19.00. Any additional cart requested will be an extra \$9 per cart.

Garbage collection is required for residents within the city limits.

If you do not have a cart or if your cart is damaged, please notify City Hall.

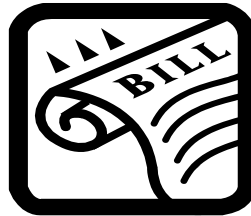


Trash Pick-up

The city provides 2 trash services to residents within the city limits.

Limb Truck: Picks up limbs, leaves, pinecones, yard trimmings, etc.

Landfill Truck: Picks up items that will not fit in your garbage can such as; boxes, household appliances, mattresses, furniture, etc. There are certain items the City is unable to remove for you. Items in excess will be an additional charge. If you have a question about an item or items, please give us a call.



Billing Cycle

All utility bills are mailed out around the 15th of each month and are due on the 1st of each month. All payments must be received in our office by 5:00pm on the due date.

The City is not responsible for the delivery of your water bill by the US Postal System. Failure to receive a bill does not relieve payment. You must have a P.O. Box or a mail receptacle in order to receive your mail.

Payments

Payments can be made in City Hall during office hours, in the drop box located on the side of City Hall 24 hours a day, by credit card over the phone and online at wrensga.govtportal.com, or by

mail to our P.O. Box 125, Wrens, GA or by automatic draft.

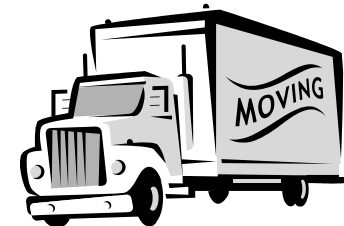
Our office hours are: 8:30am -5:00 pm Monday – Friday, excluding Holidays.

Penalties and Fees

On the 6th of each month a 10% penalty is added on an account that has not been paid.

Any account not paid by the 10th of the month will be disconnected. Any account appearing on the disconnect list will be charged a \$25.00 reconnect fee for each service. Services disconnected for non-payment will be restored after the reconnect fee and account balance is paid in full.

Returned checks and bank drafts will be charged a \$27.00 service fee. If payment is not made by the specified date, services will be disconnected.



Transfer Accounts

Utility services can be transferred from one address to another as long as both locations are serviced by the City. You must come in person for a transfer.